

From: [REDACTED]
Sent: 30 October 2025 09:08
To: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>
Subject: Re: Premises Licence Reviews – Retail 24 and Co-op, Uxbridge Road W12

Hi Matt
Thanks for your email.
Apologies for late reply and I hope it is still within deadline
Address is [REDACTED]
Many thanks
[REDACTED]

Sent from [Outlook for Android](#)

From: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>
Sent: Tuesday, October 21, 2025 6:03:48 PM
To: [REDACTED]
Subject: RE: Premises Licence Reviews – Retail 24 [REDACTED] Uxbridge Road W12

Thank you for your e-mail [REDACTED] –

As mentioned on our website <https://www.lbhf.gov.uk/business/licensing/making-representation>, we can only accept a valid representation under the Licensing Act 2003 (the Act) if your full address is provided.

If you could do that by midnight on 30 October 2025 (same deadline for both applications), we can log this as a valid representation.

Kind regards

Matt Tucker
Interim Licensing Policy and Administration Team Leader
Licensing
Place Department
Hammersmith & Fulham Council

T: 07778 966423
E: Matt.Tucker@lbhf.gov.uk
W: www.lbhf.gov.uk

Please note – I work Monday, Tuesday, Wednesday and Friday.



Have you signed up to our email notifications to receive alerts of relevant applications received by this department? If you would like to sign up, please click the link below:

[email notification service.](#)



Sign up to our [H&F Climate Connects newsletter](#).

From: Licensing HF: H&F <licensing@lbhf.gov.uk>

Sent: 20 October 2025 14:20

To: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>

Subject: FW: Premises Licence Reviews – Retail 24 [REDACTED] Uxbridge Road W12

From: [REDACTED]

Sent: 20 October 2025 13:51

To: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: Premises Licence Reviews – Retail 24 [REDACTED] Uxbridge Road W12

You don't often get email from [REDACTED]. [Learn why this is important](#)

Dear Sir/Madam,

I am writing in relation to the Premises Licence Reviews submitted by the Licensing Department on the following grounds:

- The prevention of crime and disorder
- The prevention of public nuisance

References:

- [REDACTED]
- Retail 24, 70 Uxbridge Road, London W12 8LP – Ref: 2025/01482/LAPRR (Licence 2014/00337/LAPR)

My wife and I live on Uxbridge Road, Shepherd's Bush, very close to both premises. Since November 2024, we have been repeatedly subjected to serious anti-social behaviour outside our home. Groups frequently gather in front of our flat late at night, drinking alcohol, smoking drugs, playing loud music, loitering, and even urinating on our doorstep. These disturbances often continue from around 10 p.m. until 5 a.m. Few times we had to call the police as fights would break out within the group and arguments between individuals are often heard.

We have contacted the police and the council on numerous occasions. While enforcement teams have been effective in dispersing the individuals temporarily, the same groups return night after night. From our direct observation, the late-night sale of alcohol from these shops appears to be fuelling this behaviour. We have repeatedly seen individuals carrying blue bags full of alcohol purchased from these premises, returning multiple times throughout the night.

The surrounding pavement is often left littered with empty bottles, food waste, and other rubbish, creating an unpleasant and unsanitary environment.

I have also formally reported incidents of anti-social behaviour to the council in February [REDACTED] and April [REDACTED] and have made reports to the police as well.

This ongoing situation has severely affected our quality of life, disrupting our sleep and causing significant stress and anxiety, which in turn impacts our ability to work effectively.

While I fully support local businesses and understand the need for extended operating hours, I believe that alcohol sales late at night are directly contributing to crime and disorder in our area. I therefore urge the Licensing Department to take these concerns seriously and consider appropriate restrictions on late night alcohol sales at these premises.

Thank you for your time and attention. I would greatly appreciate any assistance or action that can be taken to help address this matter.

Kind regards,

[REDACTED]

[REDACTED]

From: noreply@lbhf.gov.uk <noreply@lbhf.gov.uk>
Sent: 30 October 2025 09:36
To: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>
Subject: Comments for Licensing Application 2025/01482/LAPRR

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.
Comments were submitted at 30/10/2025 9:35 AM from [REDACTED]

Application Summary

| | |
|---------------|---------------------------------|
| Address: | 70 Uxbridge Road London W12 8LP |
| Proposal: | Premises Licence Review |
| Case Officer: | Matt Tucker |

[Click for further information](#)

Customer Details

| | |
|----------|------------|
| Name: | [REDACTED] |
| Email: | [REDACTED] |
| Address: | [REDACTED] |

Comments Details

| | |
|-----------------|---|
| Commenter Type: | Neighbour |
| Stance: | Customer objects to the Licensing Application |

Reasons for comment:

| | |
|-----------|---|
| Comments: | 30/10/2025 9:35 AM Late at night, groups of people often gather outside our flat, drinking alcohol, many times bought in one of the off license shops around, using drugs, playing loud music, and lingering around. Some even urinate near our door. The noise and disruption usually last all night till 5 a.m. On several occasions, I had to call the police because of fights and shouting. We've reported this problem to the police and the council many times. I believe that selling alcohol late at night is a major reason for the ongoing disturbance and anti-social behaviour in our area. The area is left with bottles of alcohol and leftover food scattered around the pavement. I ask that the licence to sell alcohol late at night be properly reviewed due to its impact on the local area and its neighbourhood. |
|-----------|---|

From: [REDACTED]
Sent: 26 October 2025 21:56
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: 70 Uxbridge Rd, London W12 8LP

To whom this may concern,

I'm writing this email in regards to the possible licensing change to the Retail24 on Uxbridge Road, Shepherd's Bush.

I live just a few flats down and am a frequent customer to this establishment, along with my flatmate. We have both had zero issues with this shop operating for 24 hours, and often find ourselves there at odd hours of the night when in need of household goods, snacks, or ingredients.

The Retail24 has created no issues that I, or my flatmate, are aware of, nor any disturbances in the night and day. The staff are lovely and very attentive, and often engage in friendly conversation with their customers. I, along with many others residing in the area, would be disappointed and highly inconvenienced by any changes to the license and operation of this establishment.

Below you can find attached my signed petition from the Retail24.

Sincerely,

[REDACTED]

The Licensing Authority
London Borough of Hammersmith & Fulham

Subject: Support for Retail24 – Objection to Licence Revocation

Dear Licensing Team,

I'm writing as a nearby neighbour to express my support for Retail24 at 70 Uxbridge Road and to object to the proposal to revoke its licence.

Retail24 is a helpful and friendly local shop that many of us in the neighbourhood depend on, especially for quick essentials or late-night items when other stores are closed. The staff are approachable and respectful, and I've never seen any disorder or disruption coming from the shop.

It's a small but important part of our community — always clean, well-lit, and welcoming. Taking away its licence would remove a service that genuinely benefits local residents.

Please take the community's support into account and allow Retail24 to continue trading as it always has — responsibly and respectfully.

Kind regards,

[Redacted signature block]